

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This the 05th day of August' 2024

C.G.No.46/2024-25/ Kadapa Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

B. Siva Prasad Reddy, D.No. 4/23,
Thallamapuram (V), Proddatur (M),
Kadapa District.

Complainant

AND

1. Dy. Executive Engineer/O/Proddatur Rural
2. Executive Engineer/O/Proddatur

Respondents

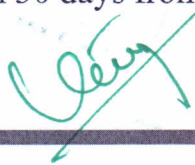
This complaint came up for final hearing before this Forum through video conferencing on 24.07.2024 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

ORDER

01. The complainant filed the complaint stating that he applied for solar roof top net meter by paying necessary amounts but the same is not fixed inspite of his repeated requests.



- 02.** The said complaint was registered as C.G.No.46/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that because of some defects in installation of solar roof top the meter could not be fixed and they advised the complainant to attend the said defects and subsequent to the complaint again they inspected the premises and advised the complainant to attend the defects and accordingly the complainant got rectified the defects and then they fixed the meter on 02.07.2024.
- 03.** Complainant absent. Heard the respondents through video conferencing.
- 04.** Subsequent to filing of the complaint, the grievance of the complainant is resolved by the respondents. The complainant when we contacted him through phone, reported that the solar roof top net meter was fixed and requested to close the complaint. Hence, this Forum opines that this complaint is to be closed as the purpose is served. Accordingly, the complaint is closed. No order as to costs.
- 05.** The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Hon'ble Vidyut Ombudsman, 3rd Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this

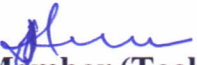


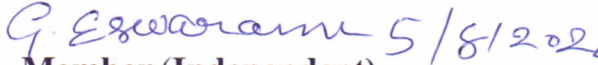
order and the prescribed format is available in the website
vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and
pronounced in the open Forum on this 05th day of August'2024.


CHAIRPERSON


Member (Finance)
05/08/2024


Member (Technical)


Member (Independent) 5/8/2024

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate
Office/APSPDCL/ Tirupati.**

**The Vidyut Ombudsman, 3rd Floor, Plot
No.38, Sriramachandra Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu
Road, Kurnool-518002, State of Andhra Pradesh.**

The Stock file.

